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**BP—05—2016**

**FACULTY OF COMPUTER STUDIES**

**B.Sc. (First Year) (Second Semester) EXAMINATION**

**OCTOBER/NOVEMBER, 2016**

**SOFTWARE ENGINEERING**

**(Communication Skills—II)**

**(Friday, 18-11-2016)**

**Time : 10.00 a.m. to 1.00 p.m.**

*Time— Three Hours*

*Maximum Marks—80*

*N.B. :— (i) Attempt All questions.*

*(ii) Figures to the right indicate full marks.*

*(iii) Assume the suitable data, if necessary.*

1. Define communication and explain one-way and two-way process of communication. 10

*Or*

Define non-verbal communication and explain in detail its components.

2. What is group discussion ? Explain the role of leader in group discussion. 20

*Or*

Write a brief note on interview.

3. Transcribe the following words and mark stress on the proper syllable (any ten) : 10

(i) exam

(ii) cricket

(iii) happy

(iv) honest

(v) India

(vi) origin

(vii) pavilion

P.T.O.

- (viii) racism
- (ix) Geography
- (x) necessary
- (xi) Organization
- (xii) Photography.
4. Write a dialogue on any *one* of the following : 10
- (i) Introducing your friend to your sister.
- (ii) Dialogue between you, your father and college principal regarding different courses at college and admission.
5. (a) Define leadership and write the functions of leadership. 15
- Or*
- Explain the nature of conflict and its management.
- (b) What is negotiation ? Explain the negotiating skill. 15
- Or*
- Explain various types of leadership.